

## Chapter 4 Enquiry Hotlines/ Contact Points

### 1. Planning Department

Office	Tel. No.	Fax No.	Address
Planning Enquiry Counters	2231 5000	2877 0389	17/F., North Point Government Offices, 333 Java Road, North Point, Hong Kong  14/F., Sha Tin Government Offices, 1 Sheung Wo Che Road, Sha Tin, New Territories

### 2. Town Planning Board

Office	Tel. No.	Fax No.	Address
Secretariat* [Contact person: Senior Executive Officer / Executive Officer]	2231 4810 or 2231 4835	2877 0245	15/F., North Point Government Offices, 333 Java Road, North Point, Hong Kong

*\*Enquiry on Form P and other statutory planning matter*

### 3. Land Registry

Customers can conduct online search through the Integrated Registration Information System Online Services website at [www.iris.gov.hk](http://www.iris.gov.hk). They may also use the counter search services provided at the Customer Centre at Queensway and the Search Offices in Tai Po, Yuen Long and Tsuen Wan.

<b>Office</b>	<b>Tel. No.</b>	<b>Fax No.</b>	<b>Address</b>
Customer Centre	3741 2423	3114 7030	Queensway Government Offices, 19/F., 66 Queensway, Hong Kong
Tai Po Search Office	2653 5859	2650 8096	Tai Po Complex, 4/F., 8 Heung Sze Wui Street, Tai Po
Tsuen Wan Search Office	2416 3505	2415 3516	Tsuen Wan Multi-storey Carpark Building, 11/F., 174-208 Castle Peak Road Tsuen Wan, Tsuen Wan
Yuen Long Search Office	2475 0341	2474 7504	Yuen Long Government Offices and Tai Kiu Market, 7/F., 2 Kiu Lok Square, Yuen Long

#### 4. Lands Department

<b>District Lands Office</b>	<b>Tel. No.</b>	<b>Fax No.</b>	<b>Address</b>
District Lands Office/ Hong Kong East	2835 1684	2834 4324	19/F., Southorn Centre, 130 Hennessy Road, Wan Chai, Hong Kong
District Lands Office/ Hong Kong West and South	2835 1711	2833 1945	20/F., Southorn Centre, 130 Hennessy Road, Wan Chai, Hong Kong
District Lands Office/ Kowloon East	3842 7450	2782 5061	3/F.-4/F., South Tower, West Kowloon Government Offices, 11 Hoi Ting Road, Yau Ma Tei, Kowloon
District Lands Office/ Kowloon West	3842 7450	2782 5061	3/F.-4/F., South Tower, West Kowloon Government Offices, 11 Hoi Ting Road, Yau Ma Tei, Kowloon
District Lands Office/ Islands	2852 4265	2850 5104	19/F., Harbour Building 38 Pier Road, Central Hong Kong
District Lands Office/ North	2675 1809	2675 9224	6/F., North District Government Offices 3 Pik Fung Road Fanling, New Territories
District Lands Office/ Sai Kung	2791 7019	2792 0706	3/F. & 4/F., Sai Kung Government Offices 34 Chan Man Street Sai Kung, New Territories

<b>District Lands Office</b>	<b>Tel. No.</b>	<b>Fax No.</b>	<b>Address</b>
District Lands Office/ Sha Tin	2158 4700	2602 4093	11/F., Sha Tin Government Offices, 1 Sheung Wo Che Road, Sha Tin, New Territories
District Lands Office/ Tai Po	2654 1263	2650 9896	1/F., Tai Po Government Offices, Ting Kok Road Tai Po, New Territories
District Lands Office/ Tsuen Wan and Kwai Tsing	2402 1164	2415 0703 or 2412 0505	10/F. & 11/F., Tsuen Wan Multi-storey Carpark Building, 174-208 Castle Peak Road Tsuen Wan, New Territories
District Lands Office/ Tuen Mun	2451 1176	2459 0795	6/F. & 7/F. Tuen Mun Government Offices 1 Tuen Hi Road Tuen Mun, New Territories
District Lands Office/ Yuen Long	2443 3573	2473 3134	9/F.-11/F. Yuen Long Government Offices, 2 Kiu Lok Square Yuen Long, New Territories

5. Buildings Department

<b>Unit</b>	<b>Tel. No.</b>	<b>Fax No.</b>	<b>Address</b>
Licensing Unit	2626 1616*	3184 7956	Buildings Department Headquarters, North Tower, West Kowloon Government Offices, 11 Hoi Ting Road, Yau Ma Tei, Kowloon

*\*Handled by “1823” of the Government*

6. Independent Checking Unit, Office of the Permanent Secretary for Housing  
(For Housing Authority's Properties / Divested Housing Authority's Properties)

<b>Unit</b>	<b>Tel. No.</b>	<b>Fax No.</b>	<b>Address</b>
Independent Checking Unit	3162 0491	3523 1200	8/F., Lung Cheung Office Block, 138 Lung Cheung Road, Wong Tai Sin, Kowloon

7. Licensing Group, Fire Services Department

<b>Office</b>	<b>Tel. No.</b>	<b>Email</b>	<b>Fax No.</b>	<b>Address</b>
Hong Kong Licensing Office	2549 8104	h_lic_1@hkfsd.gov.hk	2559 3461	M/F., Sheung Wan Fire Station, 2 Western Fire Services Street, Sheung Wan, Hong Kong
Kowloon West Licensing Office	2302 5339	k_lic_1@hkfsd.gov.hk	2302 5314	6/F., Tsim Sha Tsui Fire Station Complex, 333 Canton Road, Tsim Sha Tsui, Kowloon
Kowloon East Licensing Office	3423 9332	k_lic_3@hkfsd.gov.hk	2722 5256	Room 1809-1810, 18/F., Skyline Tower, 39 Wang Kwong Road, Kowloon Bay Kowloon
New Territories Licensing Office	3423 9328	nt_lic_1@hkfsd.gov.hk	2443 1411	Room 1809-1810, 18/F., Skyline Tower, 39 Wang Kwong Road, Kowloon Bay, Kowloon

8. School Registration and Compliance Section, Education Bureau

<b>School Districts</b>	<b>Tel. no.</b>	<b>Fax no.</b>	<b>Address</b>
Eastern, Shatin, Wong Tai Sin, Yuen Long, Tai Po	2186 6425	2573 3459	28/F, E-Trade Plaza, 24 Lee Chung Street, Chai Wan, Hong Kong
North, Sai Kung, Wanchai, Yau Tsim Mong Kwun Tong, Tsuen Wan	2186 6423		
Sham Shui Po, Central & Western, Southern, Kowloon City, Tuen Mun, Kwai Tsing, Islands	2186 6424		

9. Office for Regulation of Private Healthcare Facilities, Department of Health

<b>Office</b>	<b>Tel. no.</b>	<b>Fax no.</b>	<b>Address</b>
Eastern, Kwun Tong, Tai Po, Sai Kung, Kwai Tsing	3107 8476	2117 0436	Room 1001, 10/F, Guardian House, 32 Oi Kwan Road, Wan Chai, Hong Kong
Southern, Kowloon City, Yau Tsim Mong, Tsuen Wan	3107 8477		
Central & Western, Sham Shui Po, Sha Tin, North, Islands	3107 8478		
Wanchai, Wong Tai Sin, Tuen Mun, Yuen Long	3107 2118		